

VERITAS EDUCATION TERMS AND CONDITIONS

VERITAS Education Reservation Policy

Once you reserve space in a VERITAS training course, VERITAS will hold your reservation(s) for 48 hours. Payment for all reserved training courses is due prior to the expiration of this 48 hour period. Unfortunately, due to course scheduling constraints, reservations for which payment is not received within 48 hours will be canceled without notice.

VERITAS Education Cancellation Policy

If for any reason you wish to cancel or reschedule a training course for which you have already paid VERITAS, your request for refund must be received at least ten (10) business days prior to the start date for the scheduled training course for which you registered. For cancellation or rescheduling requests received less than ten (10) business days prior to the start date for the scheduled training course, students will be charged full tuition. Thereafter, no refunds will be granted. The same rules apply to web-based training courses. Please note that once activated, web-based training courses may not be cancelled.

Refunds for VERITAS' Cancellation or Rescheduling of a VERITAS Training Course.

In the event VERITAS cancels or reschedules a course, you will be notified of such cancellation or rescheduling by VERITAS. Once notified you may request a refund or you may reschedule your attendance. In no event will VERITAS will liable for nonrefundable travel arrangements in the event of a course cancellation or rescheduling.

Changes to Training Course Orders.

VERITAS will only accept changes to a course order in writing. If you request a change in your original course election, VERITAS will make reasonable efforts to accommodate a requested change in course election or a request to reschedule provided such written request is received at least ten (10) business days prior to the scheduled course start date. Under no circumstances will VERITAS be liable to you if VERITAS is unable to accommodate your requested change in course election.

Compliance Policy

You agree not to export or re-export any of the Course Materials in violation of U.S. export laws and regulations.